

# **Qivora Shop – Terms & Conditions**

Effective Date: September 2026

Welcome to Qivora Shop. These Terms and Conditions govern your use of our website and the purchase of products through our online store. By using this website, you agree to these Terms.

## **1. Eligibility**

You must be at least 18 years old or have permission from a parent or legal guardian to use this website.

## **2. Products & Availability**

Product availability, descriptions, pricing, and images may change without notice. We reserve the right to limit quantities or discontinue products.

## **3. Pricing & Payments**

All prices are displayed in the applicable currency at checkout. Payments must be completed through approved payment methods before orders are processed.

## **4. Shipping Policy**

We ship across the United States. Delivery times are estimates and are not guaranteed. Delays caused by carriers, weather, customs, or other external factors are beyond our control.

## **5. Returns & Refunds**

Customers may request returns according to our Return Policy. Returned items must generally be unused and in their original condition unless otherwise required by law.

## **6. Order Cancellation**

Orders may be cancelled before shipment. Once shipped, cancellation may not be possible and return procedures may apply.

## **7. Intellectual Property**

All website content, including logos, graphics, text, images, and designs, is protected by intellectual property laws and may not be copied without permission.

## **8. Limitation of Liability**

To the fullest extent permitted by law, Qivora Shop shall not be liable for indirect, incidental, special, or consequential damages related to the use of the website or purchased products.

## **9. Chargebacks & Fraud Prevention**

Fraudulent transactions, chargeback abuse, or unauthorized payment activity may result in order cancellation and reporting to the relevant authorities.

## **10. Privacy**

Personal information is handled according to our Privacy Policy.

## **11. Governing Law**

These Terms shall be governed by the applicable laws of the jurisdiction in which the business operates, unless otherwise required by consumer protection laws.

## **12. Contact Information**

For questions regarding these Terms, customers may contact Qivora Shop through the contact information provided on the website.