

Qivora Shop - Shipping & Returns Policy

Effective Date: September 2026

Shipping Policy

Qivora Shop ships across the United States. Orders are typically processed within 1–3 business days after payment confirmation. Delivery times may vary depending on destination, carrier operations, and seasonal demand.

Tracking information will be provided when available. Delivery estimates are not guaranteed and may be affected by weather, holidays, customs, or other circumstances beyond our control.

Returns Policy

Customers may request a return within 30 days of receiving an item. Returned products must be unused, in their original condition, and in the original packaging whenever possible.

Certain items may not qualify for return due to hygiene, safety, or customization requirements.

Refunds

Once a returned item is received and inspected, we will notify the customer of the refund status. Approved refunds will be issued to the original payment method.

Damaged or Incorrect Orders

If you receive a damaged, defective, or incorrect item, please contact customer support promptly with your order information and photos if applicable.

Contact

For any questions regarding shipping, returns, or refunds, please contact Qivora Shop through the customer service section of the website.